



TELAVA SERVICES

Telava™ Miscellaneous Charges

The following miscellaneous rates, fees and charges apply. They are separate from the service-related rates and charges reflected elsewhere. In addition, General Terms and Conditions and the applicable Supplemental Product Terms and Conditions reflected elsewhere apply.

MISCELLANEOUS RATES, FEES AND CHARGES

1.1 Long Distance Access Charge (LDAC).

1.1(A). The LDAC is a monthly charge that allows the Company to recover costs imposed by Local Exchange Companies furnishing access services for use with Company interstate long distance services. The LDAC is assessed on a per-line basis and charged to those presubscribed to Company long distance services. The LDAC rates are:

Business Line, per Line:	\$4.31
Business Trunk, per Trunk:	\$4.31
Remote Call Forwarding, per path:	\$4.31
Centrex, per Line:	\$0.48
ISDN-BRI, per BRI facility:	\$2.59
ISDN-PRI, per PRI facility:	\$21.55
Switched T1, per full T1 (24 channels):	\$103.44

1.1(B). The LDAC No PIC Charge is a monthly charge that allows the Company to recover costs imposed by Local Exchange Companies furnishing access services for use with Company interstate long distance services. The LDAC is assessed on a per-line basis and charged to those customers who are not presubscribed to any interLATA long distance carrier but nevertheless have selected the Company as their service provider. The LDAC No PIC Charge rates are:

State/Market	Access Type	Monthly Charge
California (at&t), California (Roseville), Illinois, Maryland, Missouri, Nevada, Ohio, Texas (at&t)	All Products	no charge
Arizona, Colorado, Idaho (Qwest), Minnesota, Oregon (Qwest), Utah, Washington (Qwest)	Lines, Trunks	\$2.11
	Centrex	\$0.23
	BRI	\$1.15
	Switched T1	\$50.64
	PRI	\$10.55
Verizon territories in California, Florida, Idaho, Oregon, Texas, and Washington	Lines, Trunks	\$4.31
	Centrex	\$0.48
	BRI	\$2.59
	Switched T1	\$103.44
	PRI	\$21.55
Delaware, Washington DC, Massachusetts, New Jersey, New York, Pennsylvania, Virginia	Lines, Trunks	\$1.54
	Centrex	\$0.17
	BRI	\$0.85
	Switched T1	\$36.96
	PRI	\$7.70
Florida (Bell South), Georgia, Tennessee	Lines, Trunks	\$2.94
	Centrex	\$0.32
	BRI	\$1.60
	Switched T1	\$70.56
	PRI	\$14.70
Florida (Sprint)	Lines, Trunks	\$3.23
	Centrex	\$0.36
	BRI	\$1.80

	Switched T1	\$77.52
	PRI	\$16.15
Michigan	Lines, Trunks	\$0.74
	Centrex	\$0.08
	BRI	\$0.40
	Switched T1	\$17.76
	PRI	\$3.70
Washington (Spokane and Vancouver)	Lines, Trunks	\$2.87
	Centrex	\$0.32
	BRI	\$1.60
	Switched T1	\$68.88
	PRI	\$14.35

1.1(C). The LDAC and the LDAC No PIC Charge rates will not apply to Inbound Only ISDN-PRI, Inbound Only Full Switched T1, Dedicated LD (LD Only T1), and Business Lines for Payphone Providers.

1.2 Access Recovery Charge (“ARC”). The Access Recovery Charge (“ARC”) is a monthly charge designed to recover increased network costs for access circuits used to provide Service to customers, including but not limited to increases due to FCC or other governmental or regulatory actions or judicial determinations made in connection with incumbent local exchange carrier charges for such circuits. TELAVA reserves the right to add, change or delete Access Recovery Charges upon notice to Customer. The ARC is determined by applying a fixed Percent Charge against invoiced Monthly Recurring Charges (“MRCs”) according to the following schedule:

Total Customer MRCs	Percentage
\$0.00 - \$100.00	16%
\$101.00 - \$200.00	15%
\$201.00 - \$400.00	14%
\$401.00 - \$600.00	9.5%
\$601.00 - \$800.00	8.5%
\$801.00 - \$1,000.00	7.5%
\$1,001.00 - \$1,500.00	6.5%
\$1,501.00 - \$2,500.00	6.0%
\$2,501.00 - \$5,000.00	5.5%
\$5,001.00 - \$7,500.00	4.75%
\$7,501.00 - \$10,000.00	4.5%
\$10,001.00 - \$20,000.00	4.2%
\$20,001.00 - \$30,000.00	4.0%
\$30,001.00 - \$40,000.00	3.8%
\$40,001.00 - \$50,000.00	3.6%
\$50,001.00 - \$75,000.00	3.4%
\$75,001.00 - \$100,000.00	3.2%
\$100,001.00 - \$250,000.00	3.0%
\$250,001.00 - \$500,000.00	2.9%
>500000	2.8%

1.3 Monthly Special Access Surcharge for Toll Services.

1.3.1. A Monthly Special Access Surcharge, required by a Local Exchange Carrier (LEC), applies to each local channel termination associated with Channel Service and Foreign Exchange Service Capability. This Surcharge is applicable when the local channel is connected to a PBX or equivalent device that is capable of interconnecting the Channel Service or Foreign Exchange Service Capability with local exchange service. When analog or digital high capacity facilities interconnect with the local exchange network, the special access surcharge is applied on a per voice grade equivalent circuit basis as shown in the following example:

1.3.2. The Monthly Special Access Surcharge applies to each local channel termination installed, whether the interconnection capability exists in the Customer's premise equipment or in a Centrex CO type switch.

1.3.3. The Customer will exempt from the Monthly Special Access Surcharge if:

1.3.3.1. The Customer certifies in writing that the local channel termination is a device not capable of interconnecting the service with the local exchange network;

Basic Digital Facility	Voice Grade Equivalent	Monthly Surcharge
Calculation B	(#Circuits) X (\$25)	= \$Per Circuit
Group	12 X \$25	= \$300.00
DS1	24 X \$25	= \$600.00

1.3.3.2. The Customer certifies that the local channel termination, by the nature of its operating characteristics, could not make use of LEC common lines; or

1.3.3.3. The Customer certifies that the local channel is connected to a LEC switched access service subject to carrier line charges.

1.3.3.4. The Customer's certification must be in writing and delivered to the Company when: (i) Service is ordered; (ii) Service is re-terminated to a device not capable of interconnecting to the local exchange network; or (iii) the local channel becomes associated with a switched access service subject to carrier common line charges. If a written certification is not received by the Company at these specified times, the Monthly Special Access Surcharge will be imposed until such time as the Company receives the exemption certification from the Customer. If the Company has imposed the Surcharge prior to receipt of the exemption certification, it will credit the Customer's account in an amount equal to the Surcharge, as billed up to the date of receipt of the exemption certification but in no event more than ninety (90) days.

1.4 Federal Regulatory Recovery Charge and Property Tax Allotment Surcharge. The Federal Regulatory Recovery Charge and Property Tax Allotment Surcharge is a monthly charge, applicable to other than Carrier Services Customers, that allows the Company to recover costs imposed by: (i) federal regulation including, but not limited to, funding Telecommunications Relay Service for the hearing-impaired and national number administration; and (ii) state and local governmental authorities for taxes imposed on property owned by the Company. The Surcharge rate is three point six percent (3.6%) of a Customer's net interstate and international service charges, exclusive of Taxes.

1.5 Federal Regulatory Cost Recovery Fee. The Federal Regulatory Cost Recovery Fee is a monthly charge, applicable to Carrier Services Customers, that allows the Company to recover costs imposed by federal regulation including, but not limited to, funding Telecommunications Relay Service for the hearing-impaired and national number administration. The Fee is two percent (2%) of a Customer's net interstate and international service charges, exclusive of Taxes.

1.6 Payphone Surcharge. A surcharge of \$.50 will be assessed to each toll free call placed from a pay telephone, in addition to any usage charges or other surcharges applicable to the call.

1.7 Federal Universal Service Fund Surcharge. The Federal Universal Service Fund Surcharge is a charge shown as a percentage rate and applied by the Company on all invoiced interstate and international charges for services subject to the Universal Service Contribution Factor established by the FCC to support Universal Service programs. The Surcharge is identical to the Contribution Factor established by the FCC and revised regularly on a quarterly calendar year basis. The current Contribution Factor (and identical Surcharge rate) is located at http://www.fcc.gov/wcb/universal_service/quarter.html. The Surcharge may not be waived under any circumstance, is

not eligible for discounting or promotions, and is applied to a Customer's total net interstate and international charges, specifically, the charges remaining after the application of all available discounts and credits.

1.8 Expedite Charges. An Expedite Charge will be imposed whenever the Company, upon Customer request, undertakes to perform the installation of Service and Service-related components outside normal scheduling intervals and, as a result thereof, incurs costs, including those billed by third parties upon whom the Company is reliant in satisfying the Customer's request. The Expedite Charge is a Non-Recurring Company charge and/or a pass-through of charges imposed by third parties. For Dedicated Transport Services, the Company's Expedite Charge, in addition to any applicable third party charges, is \$700 for DS1 Service, \$800 for DS3 Service and, for OCN services, the Charge will be determined and imposed on an ICB.

1.9 Historic Invoices. The Company will furnish, upon Customer's request, copies of invoices originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available online, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis.

Format	Rate Per Invoice
Electronic	\$10.00
CSV/CD of CDR	\$25.00

1.10 Directory Listing Rates. The following MRCs apply to Directory Listings performed by or on behalf of the Company. A charge will apply for changes or additions made after the initial Directory Listing installation:

411 Directory Listing & Online Publication	\$7.50
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NRCs do not apply when a Record Change Charge applies when adding or changing directory listings after initial install.

1.11 Minimum Point of Entry ("MPOE") or Demarcation Extension Charge. Whenever, in provisioning Dedicated Transport Service, the Company is required to extend Service at a Customer premises to a location beyond the normal demarcation point, the following charges apply: \$350.00 for a standard extension of DS1 Service and \$600.00 for a standard extension of DS3 Service. For a non-standard extension, which shall be determined by Telava in its sole discretion, a charge shall be determined and imposed on an ICB. A nonstandard extension is one that may require core drilling, wiring extensions for excessive distances, installation of new conduit, installation of water proof shielding, installation of aerial circuit runs, or removal of hazardous materials.

1.12 Supplement Charge. Whenever a Customer other than one subject to Section 1.14 (a) requests modification of the service availability date contained in an accepted SOA or ASR for Dedicated Transport Service, a charge of \$ 500.00 applies.

1.13 Property Tax Recovery Charge. Service and equipment furnished by the Company may be subject to a monthly Property Tax Recovery (PTR) charge based on the location where the service or equipment is present. The PTR, which allows for the recovery of property taxes imposed on Company property, will vary from state to state. The PTR is applied to net charges owed after the application of any service discounts and credits.

1.14 Services Change and Cancellation Charges. Effective January 1, 2010, the following charges apply to Access Service Request or Service Order (collectively referred to in this Section 1.14 as a "Service Order") changes or cancellations made by Carrier Services Customers:

14(a) Service Order Change Charge: If a Service Order is modified after its acceptance by Telava, per-Circuit change charges will apply as follows: \$75 for any change requested by Customer within five (5) days of Service Order acceptance; \$250 for any change requested by Customer between five (5) days of Service Order acceptance and five (5) days of the projected Start of Service Date; and \$500 for any change requested by Customer within five (5) days of the projected Start of Service Date. In addition, Customer must pay all third party charges imposed as a result of the change.

14(b) Service Order Cancellation Charge. If a DS1 or DS3 Circuit is canceled by Customer between the date of Service Order acceptance by TELAVA and the projected Start of Service Date, the following charges will apply: for DS1 Service, \$950, plus one (1) month's Monthly Recurring Charge, for each Circuit canceled; and, for

DS3 Service, \$1,750, plus (1) month's Monthly Recurring Charge, for each Circuit canceled. For all other Circuits canceled by Customer between the date of Service Order acceptance by Telava and the projected Start of Service Date, the following charges will apply: one (1) month's applicable Monthly Recurring Charge and any applicable Telava installation charges. In addition, for all Circuits, Customer must pay all third party charges imposed as a result of the cancellation.

1.15 Administrative Service Charge. The Administrative Service Charge is a monthly recurring account-level charge applied to other than Carrier Services customers to help recover administration and system support costs associated with providing, maintaining, and ensuring quality of service. The Administrative Service Charge will be applied as follows:

Per Billing Invoice

Monthly Recurring Charge \$7.50

1.16. Customized Billing Invoice Charge. The Customized Billing Invoice Charge is a monthly recurring account-level charge applied to help recover administration and system support costs associated with providing, maintaining, and ensuring customized billing services. The Customized Billing Services Charge will be applied as follows:

Per Billing Invoice

Customized Billing Services—Monthly Recurring Charge \$4.80

Account(s) on Summary Billing—Monthly Recurring Charge \$1.80

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